

Where Every Person Matters

A Report for July 1, 2018-June 30, 2020, and Years in Review for Calendar Years 2018, 2019, and 2020





in a YEAR WHEN EVERY PERSON MATTERS

Dear Friends of Redstone,

Originally, this publication was planned for the Spring of 2020, and was to highlight fiscal years 2018 and 2019. The report was almost ready to go to print when we started to hear rumblings of a new viral pandemic in far-away places. Within weeks, life as we knew it at Redstone was turned upside down. Clearly, COVID significantly delayed our completion of this publication. Our resources and energy were diverted to the crisis that was at hand. And so now, this report also includes fiscal year 2020, and tells more of our story of life during COVID.

The pandemic brought many challenges for Redstone. The past year and a half has taken a physical and emotional toll on our residents, their families, and our employees. It has tested our stamina and our compassion. It has brought financial hardship to many. It has brought out the best in many of us, too.

Redstone acted swiftly in the face of this crisis:

- We closed to visitors before required by the Department of Health.
- We learned about sheltering-in-place across all levels of care.
- We set up negative pressure rooms to address potential cases of COVID-19.
- We screened all employees, vendors, and visitors for wellness upon arrival every day.
- Our cleaning practices became even more vigilant.
- We introduced a personal shopper service to reduce resident risk.
- Our lifestyles team and chaplains quickly learned to deliver programs over closed circuit television and at the bedside.
- We developed a robust program of Skype and Facetime to keep families in touch with residents.
- We used a variety of communication channels to maintain transparency and keep our residents, staff, and families informed.



- We welcomed "window visitors" who come to our campus just to catch a glimpse of their loved ones, and we facilitated in-person visits whenever infection levels allowed.
- We gathered the necessary PPE for our employees, and, thanks to a host of volunteer sewers provided cloth masks to all residents.
- When advised by the state, we conducted universal testing of all of our residents and employees. Over the past year we have done more than 22,000 COVID tests on residents and employees.
- We responded quickly and aggressively to control the spread of COVID when we had positive cases in our communities.
- We made sure that Redstone and all of our residents across levels of care were provided the opportunity to be vaccinated as soon as possible, and coordinated clinics for hundreds of residents, employees, and friends of Redstone. We have continued to be vigilant in our efforts to make sure that a high percentage of our communities are vaccinated.
- We opened our doors to in-person visits in our clinical units as soon as was possible, and have carefully followed state protocols for safe visiting across these units.

We know that our ability to come through this crisis in a position of relative strength was because of our past years of successes. This success provided the groundwork for stability, even in uncertain times. Although at times it is hard to focus on anything but COVID, we are grateful that over the past years we have:

- Increased census on our Murrysville and North Huntingdon campuses by introducing a rental program in our Independent Living Apartments;
- Managed more than 600 admissions and discharges annually from our Skilled Nursing and Rehabilitation Center in Greensburg;

- Taken on management for the Redmont
 Condominium Association in Greensburg and
 began purchasing condominiums there as they
 became available. To date, we have purchased
 more than 25% of the properties. This connection
 with Redmont provides us with a unique
 opportunity to develop a villa community similar to
 what is found on our North Huntingdon campus;
- Launched a new health benefits program through the Empower3 Clinic as an affordable primary care option for our employees;
- Received recognition as preferred providers for both UPMC and Allegheny Health Network, and became a part of the Bridges Accountable Care Organization;
- Planned for and launched 5 Star Staffing, an affiliate agency to help us meet the staffing needs for Redstone, and eventually, other organizations in the area.
- Strengthened our scholarship program to address critical staffing shortages by offering scholarships for RN, BSN, and RN to BSN programs, along with HVAC technology programs.;
- Surveyed employees for concerns and launched an Anchor Initiative in an effort to better support challenges experienced by our workforce. As part of this initiative, we engaged a half-time Employee Resource Specialist to help employees address childcare, housing, and utility concerns, health and wellness issues, food insecurity, etc. We provided grants and no-interest loans to employees in crisis situations through our HOPE Program;
- Achieved our third 5-year CARF Accreditation;
- Begun planning for a new Brownstone development project for our Murrysville campus; and
- Expanded our Redstone@Home Hospice footprint into Fayette County.





These accomplishments have built an organization that is ready to weather a storm—even the COVID crisis. We have a passionate and dedicated employee team. We have the trust of our residents and their families. We have an administrative team that is able to nimbly respond to even the most unprecedented crisis situation. We have a Board that is encouraging and thoughtful. We have a supportive contingent of donors. Every success of the past, every challenge we have faced, every person who has been a part of the Redstone story, matters. More today than ever.

As we continue to pass through this season of COVID, we still have challenges to face. We struggle with workforce shortages, changes in the ways that we receive payment through insurers, Medicaid funding that does not keep pace with inflation, along with the continued financial, emotional, and physical recovery from the COVID crisis. But we face these challenges as a strong organization – and that makes all the difference.

As always, we are grateful for all that you have done to support our mission. We face the future from a position of optimism, and courage—in large part because of the support and the encouragement that we receive from you.

May God's blessings continue to be with all of us.

Hel War

John R. Dickson IV President and CEO

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Our Mission

Redstone is a leading aging services network partner within the communities we serve

Our Vision

To be "difference makers and world changers" for one's life plan

Our Core Values

Truth
Teamwork
Respect for All
Quality
Life Balance
Lifelong Learning

The names listed in this report include all gifts made between July 1, 2017 and June 30, 2020. While we have made every effort to ensure the accuracy of this publication, mistakes do occur. Please advise us of any errors so that we may correct our records by calling Donor Liaison Amber Ammann at 724-832-8401 Ex. 3370.

Redstone Presbyterian SeniorCare is a 501 (c)(3) organization. All contributions are deductible to the fullest extent of the law. The official registration and financial information for Redstone Presbyterian SeniorCare may be obtained from the PA Department of State by calling toll free within PA, 1-800-372-0999. Registration does not imply endorsement. Redstone Highlands is operated by Redstone Presbyterian SeniorCare.

We hope that you enjoy this Celebration of Giving/Biannual Report. Due to COVID disruption, we have included a third fiscal year in this report. We will return to the biannual publication with the next issue. We are incredibly grateful for the support of everyone listed in these pages, and we are pleased to share our appreciation with everyone who loves Redstone.

FINANCIAL STATEMENT

BALANCE SHEETS	Fiscal	Fiscal	Fiscal
	Year Ended June 30, 2020	Year Ended June 30, 2019	Year Ended June 30, 2018
\$,000's omitted			
ASSETS			
Current Assets	\$8,110	\$5,741	\$7,232
Investments	9,148	10,364	9,530
Property, Plant, and Equipment	38,013	37,516	37,725
Assets Whose Use is Limited	6,910	6,429	6,374
Other Assets	860	2,046	2,016
Total Assets	\$64,239	\$62,096	\$62,877
LIABILITIES AND NET ASSETS			
Current Liabilities	\$5,504	\$3,962	\$3,987
Long-Term Debt	51,027	50,009	51,213
Deferred Income	14,024	14,651	14,633
Derivative Financial Instruments	1,272	988	285
Net Assets	(9,382)	(7,514)	(7,241)
Total Liabilities and Net Assets	\$64,239	\$62,096	\$62,877
	2000000000		
STATEMENT OF OPERATIONS RE			***
Net Resident Revenue	\$35,039	\$34,921	\$33,479
Other Operating Revenues	240	330	368
Net Assets Released From Restrictions Used for Operations	187	503	134
Total Operating Revenues	36,546	35,754	33,981
Interest and Dividends	284	341	214
Contributions	198	35	88
Investment Gains	304	634	1,041
Total Revenues	\$36,546	\$36,764	\$35,324
EXPENSES			
Residential and Nursing Care	\$14,277	\$14,684	\$14,739
Other Operating Expense	17,566	16,198	14,033
Depreciation and Amortization	3,245	3,249	3,126
Interest	2,177	2,196	2,241
Total Expenses	37,268	36,327	34,139
Revenues (Less than)/	(211)	437	1,185
Greater than Expenses	12.1.1/	74.0	1,103
Valuation (Loss) on	(20.4)	(202)	4 254
Derivative Financial Instrument	(284)	(703)	1,351
Net(Loss)/Income	(316)	(266)	2,536

EVERY GIFT ALWAYS MATTERS

Every person and every gift reflected in these pages matters so much to us. Thank you for your support. Despite the challenges, these past years have been full of wonderful memories and growth at Redstone. We wouldn't be where we are without your support. Look at all that you have done! From the bottom of our hearts, we thank you.

- Benevolent Care providing financial support to residents in need
- A tuition support program for nurses
- Construction of an elevator tower making admissions and discharges in the Skilled Nursing Center so much more comfortable for all
- Enhancements across our Redstone communities
- Personal Protective Equipment, testing materials, and coverage of other COVID related expenses
- Support for Lifestyle and Ministry Programs











EVERY PERSON is WELCOME

hroughout the spread of COVID-19, Redstone has adjusted day-to-day life with new precautions for operations and activities, but the community's neighborly spirit is no different. Redstone has even been able to—very carefully—welcome new residents to our campuses in the spring.

For Nancy Nemes, who came to the Greensburg campus on April 24, 2020, the transition was not what she expected while planning her move, but each new week brings a little bit more of normal life in her new community.

"When I first got here, there were a lot of things to relearn," Nancy says. She spent her first two weeks in quarantine due to safety regulations and took that time to focus on organizing and unpacking her new home, since she wasn't able to start meeting her neighbors just yet.

Then, as May arrived, she began building her community with Greensburg residents. "You have to be on your toes," Nancy says, since meeting new people isn't quite the same as before. There are fewer people gathered together at a time and new faces are hidden by masks, but she still has loved getting to know everyone.

For meals, seating is limited, and residents schedule their specific dining time each day. Nancy usually makes sure to call a friend to join for dinner. "You are flexible and make it work," she says. "Having a restaurant and so many things right in the building, I kept myself with the thought that I'm on a big cruise ship in the middle of the ocean."

Nancy decided to join the Redstone community because the Greensburg residence is close to her daughter, and Nancy enjoyed the campus since she first visited. "Redstone was a bright and happy place. People greet you, and I like that it has a Christian atmosphere," she says.

With each week, more activities and services are able to resume for residents to experience safely. The beauty shop's grand reopening was quite the day, Nancy says. "Once we had the beauty shop back, it was so nice. They are essential but don't have the title!"

Just a few weeks into her move, she joined the group that meets on the second-floor balcony to chat in the evenings. "It's been a lot of fun talking to them, getting to know them, talking about the old times. It's been delightful," she says.

Nancy is looking forward to the coffee hours, games, and other events and trips that have yet to return, but the true bond of residents at Greensburg continues through it all—for new neighbors like her and those who've been here for years.

"The most important thing is meeting new people and learning their history," she says. "It's amazing. Everybody has a story. I enjoy going back and listening to all of the events of their life."

EVERY PERSON



we celebrate our 40+1
anniversary, we are thrilled to
have "pioneer" residents in
our midst. These pioneers stepped
out in faith and become the VERY
FIRST residents in the Murrysville
community when it opened in
2002. At the time that we were
first preparing this article, seven
of those pioneers remained: Jean
Barnett 1, Lois Alworth, Judy Barry,
Barb Melvin, Eleanor Fulton, Marge
Landfried, and Rosemary Scala.
Sadly, Jean Barnett passed away
over the past year.

We gathered our Murrysville pioneers together to talk about what it's been like as the first residents to live on a campus, and they recalled some reasons they were attracted to Redstone in the first place. The availability of continuing care as residents' needs change was at the top of the group's list, as was the benevolent care provision. It also meant a lot knowing they would still be close to the hub of the Murrysville community: restaurants and shopping areas, as well as the interests and social groups they had enjoyed while living in their own homes. Lois, for example, had long been a tour guide at the historic McGinley House nearby and knew she would still have easy access to those friends. A few of the other reasons for choosing Redstone, naturally, were more personal. For Barb and Judy, it was important to know they could bring their beloved dog. For Eleanor, Redstone's offerings ensured she "wouldn't be a burden to her sister and brother-in-law as they grew older."

Barb recalled how hard it was at the beginning. Not only was the building brand new, it was huge and they "didn't really know anybody." Protocol allowed for no more than four residents to move in to the new building per day. Since residents had five floors of apartments from which to choose their new quarters, Judy remembers those first few nights as being a bit

is a PIONEER



disconcerting. "They were a little scary. Scary because of how spaced out and far apart we were from each other!"

The apartments filled quickly and with them came new faces and new personalities. In fact, everyone in the group agrees this is one of the best "changes for good" at Redstone. With each new resident who moves in comes an opportunity for a new friendship.

The pioneers are also grateful for the resident committees that have formed in response to resident needs. When they wanted more input into meals, a food committee was formed. When they wanted more ownership over worship and religious activities, Marge's late husband and "resident pastor," the Rev. Mark Landfried, created the Spiritual Life committee. Marge still faithfully serves on this committee and has graciously accompanied worship services on the piano or organ for 19 years.

A social committee has also helped to shape community. Rosemary recalls the "Happy Hours" that some of the early residents organized in the Arts & Crafts room. "We would all bring food and drinks to share with each other. Those times were great but kind of faded out. Adding the Highlanders a few years ago has given us a special place for bringing back some

of that fun!" Other "changes for good" include the renovated dining room (with fireplace, warming station, television, and new furniture).

As much as our pioneers continue to enjoy life at Redstone, they acknowledge not everything is easy. Having lived in a close-knit community for 18 years—and having been here since day one—they've blessed to form more friendships than many people do in entire lifetimes. Unfortunately, they also have said good-bye many more times, too. Since this article was written, we have had to say goodbye to Jean Barnett, who we remember quite fondly as part of our Redstone family. Sometimes those goodbyes have been with staff members. As with most workplaces, there are few employees who stay at one location for 19 years.

This group of pioneers knows the necessity of taking the good and enjoyable alongside the sometimes difficult: friends move on, costs increase, technology changes, mobility becomes more difficult. Each and every one of our pioneers emphatically said they would move into Redstone again in a heartbeat if they had it all over to do again. For that, and for each of them, we are grateful!



EVERY PERSON

arol Slonecker describes the North Huntingdon Villa Homes as much more than a retirement community. Throughout the years, residents have bonded over meals, traditions, trips, and other events. They have seen the villas develop into a tight-knit neighborhood.

When Carol first moved into the villas, she found a community that was always there for each other. "We are all on an even par, we came here for the same reason, and age doesn't matter," she says. "We aren't managers, professors, teachers, or steelworkers. We are neighbors, here for each other."



Since villa residents live independently, the neighborhood has formed around their many festive parties and activities. Some events are led by Redstone staff, but residents create and lead many of the beloved community gatherings.

One of the most popular events, organized each month by Kathy Flebotte, is Happy Hour, the villa community pot luck. Different dishes and desserts are paired with some kind of entertainment, like presentations or storytelling. "It's a time to get together and share what is going on with each other and some great food," Carol says.

Outside of Happy Hour, the community looks forward to countless



other events throughout the year. Taska Smola invites neighbors to her driveway to watch Fourth of July fireworks; Carol Jacobs organizes monthly luncheons; and Kathy Sullenberger, with Taska, holds weekly croquet games after dinner, to name just a few gettogethers.

(Carol took charge to beautify part of the neighborhood's outdoor space.) Afternoon strolls are a common activity, and the garden turned out to be a focal point for walks and served as a venue for neighbors to gather and chat. Once the garden was cleaned out last fall, Carol collected ideas and materials for the space and decided to decorate the tree for Christmas.

Neighbors couldn't find a good source of electricity to run a string of lights around the tree, but that didn't stop them. They brought flash lights to illuminate the tree and celebrated with prayers, carols, and hot chocolate. The first "Light Up Night" brought even more warmth to the Christmas season, all thanks to the villa residents coming together.

For Kathy and Dick Cooper, the Western Pennsylvania community was new to them when they moved to the neighborhood seven years ago from Ohio to be closer to their son. But quickly, the villa neighborhood became home. "Due to the activities and the continuous closeness of our properties we know everyone by name," Kathy says.

The Coopers have hosted Sunday movie nights for the neighborhood and participate in almost every other community event. "We appreciate Redstone and

is a FRIEND



thoroughly enjoy residents here on the villa campus, including those who have shared interests with in theater, concerts, and opera off campus," Kathy says.

She and Dick often attend the different travel outings hosted by Redstone, including day and overnight trips

in Pittsburgh and the surrounding areas. "We look forward to places we have never been and those we have visited in the past," she says.

"With building traditions and friendships comes the constant support for one another that the villa community embodies," Carol says. "When my husband died, the compassion and support from people I had only known for a little over a year was as deep as those of longevity."

The support of a true neighborhood—and all of the fun that comes with it—has become an essential part of the villa community and will only continue to grow.





EVERY PERSON MATTERS: SERVING the COMMUNITY

onprofit organizations exist to serve the community. As we provide care and services at Redstone, we seek to serve the residents within our communities, our employees and their families, the families of our residents, and those in the external community who benefit from Redstone's presence. Redstone serves the community in a variety of ways—a generous program of Benevolent Care for residents in need, hosting programs open to seniors from the community, supporting local charities, sharing our facilities, sponsoring educational programs, nurturing volunteerism, and employing a strong consumer workforce that impacts the region are all part of creating Redstone's commitment to the community.

- Annually, Redstone provides \$2 million in Benevolent Care to residents in need. Direct Benevolent Care supports Independent and Personal Care residents who have depleted their assets through no fault of their own. Indirect Care forgives the difference between the Medicaid reimbursement rate and the true cost per day of the stay for residents in the nursing home. Benevolent Care is at the heart of who we are as Redstone; and we are proud to serve the community in this way. Generous gifts help to make this care possible.
- Redstone Gives is a program that brings residents and employees together to raise money for several local charities. In recent years, our charities of choice have included the Alzheimer's Association, Relay for Life, Benevolent Care at Redstone, PA Wounded





Warriors, Rocky Bleier Service Dogs, Westmoreland County Food Bank, and Westmoreland Humane Society.

 Traditionally, Redstone has offered a number of fitness and wellness programs that benefit the greater community. Seniors visited our communities to participate in exercise and a variety of programs. Redstone@Home offered blood pressure checks and opportunities to talk with nurses in community settings including Pershing Square and the the Norwin Resource Center. Groups dealing with bereavement, dementia, and Parkinson's Disease met regularly on our Redstone campuses. COVID has forced some of these programs to be put on hold, but we look forward to their return.





- Redstone is happy to open our spaces to community organizations who share in our mission. In the past years we provided space for Red Hats groups, retirement clubs, card clubs, crocheting groups, art shows, and other who have benefited from the use of Redstone's beautiful spaces. Prior to COVID, we averaged more than 1,000 hours of donated building use annually, with a value of at least \$100,000 in community support.
- Redstone lives out its commitment to lifelong learning through a nursing scholarship program, CPR training for employees, and the like. These educational programs don't just build a stronger Redstone, but a stronger region.
- Throughout 2018 and 2019, our 200+ volunteers donated more than 5,000 hours of their time annually by working in the gift shops, reading to visually challenged residents, leading sing-a-longs, teaching classes, bringing pets for pet therapy, and in many other ways. In 2020, for the most part our volunteer program was limited to the loyal volunteer visitor hosts who helped to facilitate in-person family visits when possible. We thank all of our volunteers who have given so generously of their time and talents! We can't wait to welcome you back!

- Redstone employees serve the community by acting as mentors for college students, working with interns, serving on local boards and with organizations like the Rotary, Chamber of Commerce, churches, and in many other ways. And of course, wages paid to 500 employees of Redstone, Redstone@Home, and Morrison Community Living results in more than \$15 million annually injected into the local economy; not to mention the millions of dollars in outside services and supplies purchased from local vendors. Redstone's economic impact on the local community is significant.
- Through our programs, our facilities, and our people, Redstone is grateful to serve and support the local communities, along with the individuals entrusted to our care. The season of COVID has been a challenge, but we are committed to the local community and look forward to stronger engagement in the future. Every person does matter as we live out our commitment to service!



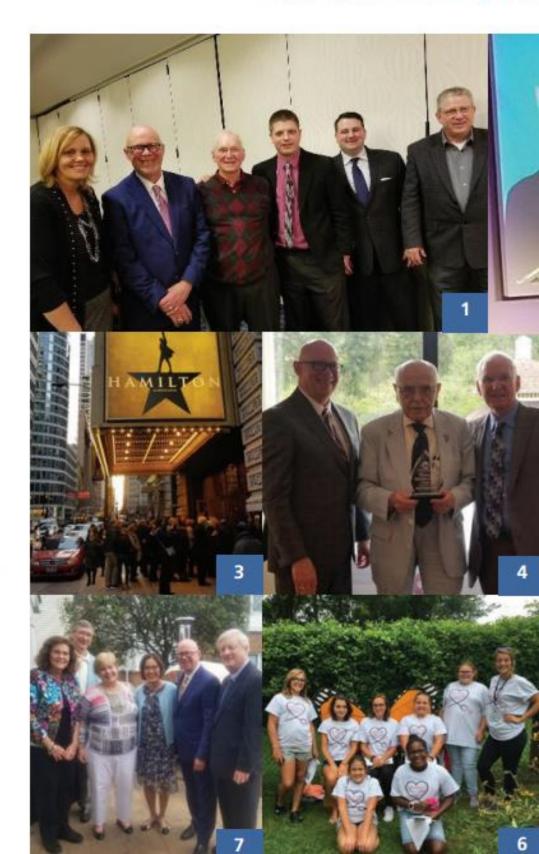
1 January – Redstone's Board of Directors and Leadership Team participated in an annual two day planning retreat. We are proud to be planning for our current and future residents, as well as our region! (left to right: Deb Thompson President of Strategy Solutions, CEO John Dickson, Board Chair Chuck West, VP Redstone@Home Geoff Gehring, Board Member Tyler Jones, Esq., and Board Member Jim Gallagher).

2 February – Resident Terry
De Glau had an incredible career
in photography. In a special
presentation, he showed his fellow
residents the CNN story about the
time that he photographed the
200 leaders of the United Nations.
Terry was a beloved member of our
community until his death in 2019.
He is missed.

3 April – Redstone Goes Trips & Tours takes residents, employees, and friends of Redstone on exciting adventures, with proceeds benefiting Benevolent Care. In April, a full bus traveled to Chicago to enjoy an incredible production of Hamilton. While COVID-19 has canceled our travels for the past year and a half, we look forward to being back on the road. #StayAdventurous!

4 May - Redstone hosted the annual Chairman's Appreciation at Lakeview Events Center in Greensburg. This luncheon honors members of Redstone's Legacy Society, our major donors, and our volunteers. This year's whimsical theme was "We DONUT know what we would do without you." Donut décor and edible centerpieces added to the fun. This year's Chairman's Appreciation Award went to longtime beloved Board member, John Parker, MD. Dr. Parker has served Redstone exceptionally well through the giving of his time, talents, and treasures.

HIGHLIGHTS GONE B



FROM A YEAR Y—2018



- 5 June The 2018 LeadingAge PA Conference was hosted by Redstone's President and CEO John R. Dickson IV, who received the first ever LeadingAge PA Award for Advocacy. We are so proud of him and grateful that he is our leader!
- 6 July Redstone hosted its first Youth Healthcare Institute! Middle school students participated in a week of activities and learning about careers in healthcare, with SeniorCare in the spotlight. We're grateful to the Workforce Investment Board of Westmoreland and Fayette counties for providing grant funding for the Institute. In 2019, the program won an award for innovation from LeadingAge PA!
- 7 September Members of Redstone's Board of Directors joined in the grand opening celebration of an expansion and renovation of the Greensburg Independent Living dining room. The new space includes some wonderful outdoor cooking stations!
- 8 October The 2018 Highlands Fling was a roaring good time with a Roaring Twenties Ball theme! A well-dressed crowd enjoyed an evening of fun and fundraising for Redstone's Benevolent Care program!
- 9 December An annual craft and vendor fair, along with breakfasts and visits with Santa became a nice tradition at Redstone. Visitors also had an opportunity to view the many beautiful Christmas trees throughout the building. We look forward to returning to this tradition!

1 April – Why yes, that is our President and CEO John Dickson showing off those red stilettos. The Dicksons, along with a strong Redstone contingent, participated in the Walk a Mile in Her Shoes event, sponsored by the Blackburn Center. The event is to raise awareness about domestic abuse.

2 May - "We Wouldn't 'BEE' Redstone Without You" was the theme for the 2019 Chairman's Appreciation Luncheon. This annual special event honors volunteers, major donors, and those who have included Redstone in their legacy plans. This year's Chairman's Awardee was Dr. Jawdat Nikoula, Redstone's Medical Director and supporter. Volunteer of the year awards went to two very special women who have provided music for Redstone's chapel programs since they joined the North Huntington and Murrysville communities on the opening days. It was a great day to celebrate Mrs. Marjorie Landfried and Mrs. Jane Earnest (since deceased) for their faithful service.

3 June – What a great day we had at Wine, Wheels, and Winners . . . Redstone's fundraiser at Bella Terra Winery! A little rain didn't scare away our supporters. Good food, delicious wine, classic cars, live music, and lots of friends make for a great day.

4 July – Redstone's second annual Youth Healthcare Institute was held in July. Recognized by LeadingAge PA as an innovative program, the Institute seeks to introduce youth to SeniorCare careers at a formative age. Thanks to all who participated and to the Westmoreland Industrial Board for the financial support of the program!

HIGHLIGHTS GONE B



FROM A YEAR Y—2019



- 5 September Team Redstone was proud to represent our residents, past and present, who battle dementia related diseases in the annual Alzheimer's Walk. Here's to finding a cure!
- 6 October Gold Award Telehealth and Redstone gets the gold!
 Redstone strives to provide top quality care for residents at all times. The results speak for themselves with the Gold Award in the McKnight's Excellence in Technology! Being able to partner with Curavi for telemedicine expertise allows Redstone to provide quality care through the latest technology. We are proud of Redstone's commitment to providing cutting edge treatment in a caring environment!
- 7 November The 2019 Highlands
 Fling was a record setting event
 with more than \$100,000 raised!
 Our theme, "Welcome Aboard the
 Love Boat," set a course for a fun
 and festive evening. Thanks to all
 who participated and supported this
 benevolent care fundraiser!
- 8 December After years of fundraising and months of construction, December 13 was the Grand Opening of Redstone's Admission and Discharge Elevator Tower for the nursing home on the Greensburg campus! A ribbon cutting ceremony was held with Board Chair Chuck West, Executive Director Sheryl Shevchik, and beloved resident Marcia Remaley 1 (since deceased) doing the honors. Marcia is dearly missed. It was a very special day for Redstone.

- 1 January Congratulations to Lifestyles Coordinator, Karen Stock, who joined the Redstone team on opening day in 1980. As we celebrate this 40th anniversary year, we are grateful for Karen's faithful service and commitment to residents over these many years!
- 2 February Little did we know that a trip to Punxsutawney in late February 2020 would be the final trip for Redstone Goes Trips and Tours for some while. Everyone had a great time!
- 3 March On March 13, it became clear that Redstone would have to close our doors to visitors for the Nursing and Personal Care Homes. It was a sad day for all of us.

As residents struggled with isolation, our Lifestyle Team became more creative. Hallway Bingo was just one of the many popular pandemic activities that filled the time!

When it proved that masks mattered in the reduction of the spread of COVID-19, surgical masks were in short supply. We will always be grateful to the small army of volunteers who sewed and donated thousands of colorful masks for Redstone employees and residents. These efforts really did help to keep our communities safer in the early days of the pandemic.

- 4 April Although celebrated under isolation, Easter was a joyous time with employees participating in Easter Bonnet parades. Families and community members donated mountains of candy to be distributed to residents.
- 5 May Visiting took on new forms when we were able to bring residents and family members together. Window, outdoor, and virtual visits were key as we learned new ways of being together.

HIGHLIGHTS GONE B



FROM A YEAR Y—2020



- 6 July Working in SeniorCare proved to be very hard—yet rewarding—work during the COVID-19 pandemic. We are grateful for our Redstone heroes, as well as the residents, families, and community members who celebrated our employees so graciously during this time. A small band of employees took on the role of doing personal shopping for residents to further protect our high-risk communities from COVID-19. These shoppers were heroes, too!
- 7 August Just like the kids in school, we learned to ZOOM in 2020. Board and management meetings, as well as family visits with residents were conducted in new ways via this technology. We are grateful that we could stay "together"!
- 8 November With state restrictions for gathering in place, and out of concern for those who usually attend our Highlands Fling fundraising gala, we "pivoted" our event to a virtual event in November of 2020. A video celebrating our 40th anniversary, testimonials from celebrities, auctions, and raffles made for a fun celebration, even via the Internet. We are so grateful to all those who donated so generously in this unusual circumstance. We raised \$102,207,32 and look forward to celebrating our 40+1 Ruby Redstone Ball on November 20, 2021!
- 9 December We are grateful to Amerisafe for bringing safe hug stations to our Redstone campuses over the holidays. While the concept may seem unusual, families and residents were grateful for the opportunities to safely hold hands, hug, and be face-to-face for the first time in months. Although different, Christmas 2020 was spectacular as always at Redstone. We're grateful for the beautiful decorations hung with love and the generous contributions given for resident Christmas stockings and gifts. Santa was guarantined and stayed away, but we are confident he'll be back in 2021!

In Memoriam

The following is a list of Redstone residents and employees who died between July 1, 2017, and December 31, 2020. We join with their family and friends in celebrating their lives and memories that are cherished. It was an honor and privilege to care for them all.

Employees

Ed Schmidt Kathleen Smoch John Mader Cindie Palko

Redstone Residents and Hospice Patients

Fred Abbott Joyce Adams Sheila Ader Dorothy Aiken Lois Albrecht Pearl Albright Margaret Albright Yuriko Alessandro Jane Allshouse Kathryn Altman Charles Ammer Joan Amore Fave Anderson Marjorie Ann Anderson James Anderson Ruby Anderson Robert Andree Eugenia Anticich

Alma Antonacci Thomas Arendas Lisa Aurigemma Joan Bahl Ruth Backstrom Harry Bair Betty Lou Baker James Baney Agnes Barkley Joseph Barnett Jean T. Barnett Patricia Barnhart Fay Barnhart Patricia Barth Albert Bartolotta Beatrice Bassler Betty Baughman Ivan Baughman Elaine Becker Robert Becker Muriel Begonia

Doreen Bell Thomas Bell Russell Bell Anna Bell Sandra Benevento Wallace Bergeron Shirley Bernacchi Grace Berriker June Best Mary Betz Louise Bingaman Sarah Blystone Betty Boban Richard Bonfiglio Virginia Born Frank Bowen Raeburn Bowman Elmer Bowman Jeannine Bonfiglio Ronald Boyden Mercedes Boyer Dennis Bradley Sally Brautigam Lawrence Brell Doris Bridenbaugh Joyce Briner Ruth Brinker Robert Bronder Ruby Brown Fredrick Brown Evelyn Brown Irene Brunclik Edith Bryen Joseph Buhler Fred Burk Sally Burk Evelyn Burlock Isabelle Busan Lucille Byrne James Cain Robert Cantini Margaret Carbonara Eleanora Carfang William Carlson Arthur Carr Nancy Carroll Cecille Castro Edmond Chaiverini Mary Chernega

Pauline Cicotello

Joseph Ciletti

Eileen Clark Clifford Clem Ellen Cobetto Robert Colclaser James Conley Dolores Conley Patricia Connelly Barbara Connor Willfred Connor Jeanne Cook Mary Cope Harry Cope Harry Cordle Alvin Coughenour Janet Cox Lawrence Crum Kathryn Culbert Rita Cullo Angelo Daversa Dorothy Deemer Terry Deglau Freida Delisi Sullivan DelleDonna Nellie Denezza William Denney Rita Dentel Margaret Diana Mary Dickie Elizabeth

DiFrancesco Catherine Dinkfelt Antonio Ditano Mae Doban Margaret Dorich Katherine Dorko Joseph Dougherty Catharine Drago Shirley Drakulic James Duff Dorothy Dwyer Jane Earnest Alexander Earnest Gordon Ebersole Verna Edwards Cynthia Eicher Gerald Eichner Donna Emelo Phyllis Farneth Dennis Fearon Betty Feathers

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Catherine Keller Tom Keller Francis Keller William Kent Roy Kerschner Alvin Kibe Joseph Kidd John Kiesel Ronald Kimmich Patricia King Maria Kiraly Thelma Klaniecki Murrell Klotzbaugh Nancy Kosanovic Theresa Kozlowski Genevieve Kozuch Alice Kratochvil Anthony Kresiki Raymond Kuhns Berdella Landsperger Louis Lang Carl Latshaw Dolores Laughlin Marion Laughner Janice Lavine Ellen Lawson Joseph Layman JoAnn Leasure Thelma Lefevre Smith Charlotte Leleune Helen Leonard Carol Leshock Edith Letham Betty Little James Livi Lorraine Llewellyn Edward Long Emma Loughner Patricia Loughran Matilda Lucci Helen Lusk Millicent Lynch Emma Lyons Ginny Malley Hazel Manning Donna Mansfield Dorothy Manzlak Ronald Marker Evelyn Marsh Louise Marsula Marie Martahus Joseph Martinelli Nettie Martling Marinne Martoni Evelyn Mash Nicholas Masterson Jeanne Mastororcco Virginia Mastrorocco Wayne Matheys

George Mattey Marjorie Matthews Margaret Matz Patricia Maurizi Jerry Mayers Frank McCann Mona McCauley Richard McCauley Mary McCloskey Maxine McClosky Winogene McCormick Eugene McCoy Margaret McCune Marguerite McFarlane Bruce McGinnis Maureen McGuire Donald McKee Emily McNulty Tommy Mehaulic Margaret Melichar Rose Marie Merich Madeline Mervosh John Meyers Sara Micire Jean Mignogna Stephen Milicevich Audrey Miller Karen Miller Roberta Minerva Dorothy Mintus

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Sara Palone

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EVERY PERSON has a LEGACY

The past year and a half have certainly shown us that life is unpredictable. Planning for our financial futures can be intimidating and uncertain. Part of living in community at Redstone means practicing good stewardship of the resources that we have. Even in uncertain times, we know that planning deliberately for the legacy that we will one day leave is an act of faith, hope, and love. Planning our legacy gives us an opportunity to think about the message that we want to leave at the end of our lives, as we decide what to do with our resources that remain.

Even in uncertain times, we know that planning deliberately for the legacy that we will one day leave is an act of faith, hope, and love.

In addition to leaving an inheritance to family members, many choose to include charitable organizations in their legacy plans. Sometimes this is motivated by sound financial planning due to tax implications. For most of us, however, choosing to leave a legacy gift to a charity that is important to us is purely a decision of the heart. Here at Redstone, we are blessed to receive legacy gifts from residents on a regular basis. These gifts make such a difference in the lives of residents who receive benevolent care, and as we plan for the future here.



Most of Redstone's legacy gifts come in the form of simple bequests, from those who have included a certain dollar amount or a percentage of the residual of their estate for Redstone in their will. Some residents have named Redstone the beneficiary of a life insurance policy or a retirement account. Sometimes, payments for a life insurance policy may be used as a charitable gift, thereby leveraging your annual gift to eventually provide a legacy gift. Others create an income stream for the rest of their lives by establishing a Charitable Gift Annuity, with the residual of that annuity going to Redstone.

For residents, another way to make a legacy gift is to sign our simple "Gift Remainder Form." This form states that all or a portion of the remainder of a resident's account is to be given to Redstone as a legacy gift.

Legacy Gifts may be designated for the Benevolent Care Endowment Fund or may be used for current projects. A donor may also indicate that they want their gift to be used for something like employee scholarships, chapel programs, etc. Whatever way in which you choose to make a legacy gift, and for whatever purpose you designate your gift, those who tell us that their intention is to make such a gift are included in Redstone's Toman Legacy Society. We hope that you are willing to share your legacy plans with us during your life time so that we can celebrate and thank you for your future gift.

To explore the many possibilities of how you might leave a legacy gift to Redstone, please contact VP for Mission Support Lisa Dormire at 724-832-8401 Ext. 3353.

AN HONOR ROLL of DONORS

Board of Directors

Redstone Highlands is blessed by the completely voluntary service of a creative and concerned Board of Directors. In addition to their time, members of the Board also make generous gifts to support Redstone's mission. Our thanks for all that they do cannot be expressed strongly enough.

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The Dorothy A. Toman Legacy Society

Dorothy Toman resided on the Greensburg campus from 1996 until the time of her death in 2001. Grateful for the care that she received, Dorothy made a substantial legacy gift to Redstone Highlands. In 2006, the Toman Legacy Society was established in her honor. Membership in the Society is open to anyone who has indicated that they have made a Planned or Estate Gift to Redstone Highlands.

Legacy Gifts Received

Elroy Albright Kathryn A. Altman Lois J. Anderson Elizabeth Bailey Margaret V. Baker Marion Bartoletti Ruth Beemer Math Anne Brown Sara Hunter Brown Mildred Cadzow Mabel Carlin Joan M. Coup Jennie Cramer Robert R. Dixon Clarence R. Drylie Florence M. Ewing Evelyn L. Farmer Clarence T. Fletcher Elizabeth Fox Mary Felton Frye Daniel and Mae Gilmour Maurine Glasgow

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Legacy Gifts

Promised Anonymous Hellen E. Allen John N. and Donna Brenzia Duane A. and Brenda J. Daniels Linda Feightner Eleanor Fulton Mariorie M. Landfried Edward and Louise Landini Marjorie Machesney Kathleen D. Marion

Nancy Nemes

Legacy Gifts In Process

Nancy G. Sprenger

The previous lists include Planned and Estate gifts of which we have been notified. If we have inadvertently omitted anyone, we would like to correct this. If you plan to include Redstone in your legacy giving, please consider notifying us so that we can include you in future listings and events for the Toman Legacy Society. Contact us at 724-832-8401 Ext. 3353.

Current Residents

We are grateful to all those current residents who give above and beyond to support Benevolent Care, Staff Appreciation, the special projects of the Promises Kept Campaign, and other initiatives. Your lives and your generosity inspire us.

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Dorothy Deemer † Edward and Loretta Dewey Mary Dickie † Genevieve Ewig Regis and Nancy Farrell Betty Feathers † Paul † and Katherine Flebotte Walter Foster † Samuel Free Nancy Fronk Eleanor Fulton Michael Furin † Vincent Gasparro Ken Geiser Mary Giuliana † Gordon † and Anna Glaus Pauline Gough Lois Groomes † George and Carolyn Haller Dorothy Hamilton Mary Hauser Charlotte Hein Shirley Henry Kathleen Himler Colette Hite Clifford Howard † John Humphrey † JoAnn Hunkawitz † Carol Jacobs Kenneth Johnson Charlotte Josephic † Maureen Kane Patricia Kovacic Genevieve Kozuch † Herbert Kramer Joyce Lake † Marjorie Landfried Edward and Louise Landini Charlene Lauderbaugh Carol Leshock † Harriet Livi † Edward Long † Ruth Manson

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The "Friends of Redstone" provide a backbone of support for all that we do. We are grateful to the former residents, the family members of current and former residents, the community leaders, and all those who simply believe in the Redstone mission, who have given generously. These gifts, along with your prayers and encouragement, sustain us.

2017-2019

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Irwin Family Care James DeGlau Janet Williams Jean Pistentis Jennifer Hartman Jessica Wisniewski Jimmy Kohen Joanna Franz John Connelly John Dickson Joyce White Karen Hewitt Kathleen Begg Kathleen Gregg Kathryn Todero Kathy Sullenberger Katwalk: Clothing & Gifts Kelli Hindman Kentuck Knob Lakeview Golf Resort Lane Neff Laurel Highlands River Lee Klingenberg Lisa Roe Louis Wast Lowe's Mad Mex Marble Birch Boutique Mark and Brenda Sobota Mark Celigoi Mark Hughes Mary Kay by Susan Stevey MaryJean Spencer Michael Rynkewitz Michelle Plaskin-Mahkr Michelle's Bella Boutique & Day Spa Mildred Shrum Moira Richardson Morgan's Pet Spaw Morrison Community Living Murrysville Cleaners Murrysville Golf Club Mystic Soaps and Lotions National Aviary Nino Trunfio Northwinds Golf Course Outback Steakhouse Ozzie Fluid Art Patricia Underwood Patrick Merlino

Paul Knor Hattie Pittner Pittsburgh Opera Pittsburgh Penguins Pittsburgh Pirates Pittsburgh Steelers Pittsburgh Zoo & PPG Aguarium Primary Health & Wellness Center ProAdjuster Chiropractic Clinic Randy Bair Resolutions Med Spa Rev. Marnie Silbert Rev. William Sutherland Richard Guter Richard Recktenwald Robert Lyons Robert South Rusbosin Furniture Sassy Sisters Saundra Kozar Sedona Rouge Hotel and Senator John Heinz History Center Sharon Slattery Shirley McCune Shop 'N Save - Route 66 Somerset Trust Company Sprint Stacey Winfield Standard Bank Susan Perrin Tammie Lasswell Taska Smola Texas Roadhouse The Ahfis The Hon. Robert Brooks The Lamplighter The Meadows Original Frozen Custard The Nest The Olive Merchant The Wellness Team Totteridge Golf Course Valerie Eck Walmart - Delmont Walter Christoff Walter Pischke Winifred Oleksak

Current Employees

Choosing to work in a non-profit setting is choosing a life of service. In addition to giving of themselves with the highest level of professionalism and compassion, many employees also make financial gifts in support of Redstone's residents and mission. Your service and your giving are inspiring to us all. Employed as of March 23, 2018.

2017-2019 Donors

Patricia Acita Joyce Albright Judith Allshouse Stacev Amandola Amber Ammann Kasy Bakaysa Rianne Baker Barbara Barozzini Marjorie Bauer Jacquelyn Bell Annette Benedict Rebecca Betz Joyce Bierhals Katherine Brean Sheryl Byerly Jennifer Caretti Connie Carkuff Mark Celigoi Danielle Cribbs Linda Dalzell Dominic D'Amico Kimberly Darragh Ashley Darragh Drew DeCrease Diana Demorest Susan DeWitt John Dickson Linda Dickson Lisa Dormire Phyllis Eichner Sandra Emerick Geoffrey Gehring Maura Gray Joseph Hajas Judy Hamilton Connie Hammons John Harris Megan Henninger Mary Higgins

Catherine Hill Kelli Hindman Peggy Hoffman Kathleen Kepich Sherry Kitner Connie Landis Lori Landry Elizabeth Leonard Vicki Loucks Kim Macalus Janice Maize Vanessa Mangery Mary Beth Martin-Short Monica Massari Jerry May Charity McBride Mary Monack Erin Mongell Dawn Mosesman Gibson Myers Joseph Novak Jacqueline Oskin Mark Palmieri Kathleen Paskus Rita Perotti Holly Reese Lorri Reho Lillian Reynolds Marsha Ricketts Karen Rose Julie Ross Edward Rudin Diane Ryan Victoria Shotts Rebecca Siddle Stephanie Slonecki Naomi Smith Mary Staub Susan Steel

Cheryl Stephens
Karen Stock
Lisa Stratton
Tom Sullenberger
Nina Toomey
JoAnne Turnbull
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Sarah Vottero
Deborah Walker
Carol Wallace
William Willard
Constance Williams
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2019-2020 Donors

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Phyllis Eichner Sandra Emerick Geoffrey Gehring Maura Gray Joseph Hajas Judy Hamilton Catherine Hill Victoria Hillwig Diane Himes Kelli Hindman Brandon Kerr Kristine Lee Vicki Loucks Kim Macalus Vanessa Mangery Monica Massari Jerry May Charity McBride Deb Nicolosi Jacqueline Oskin Mark Palmieri Rita Perotti Holly Reese Lorri Reho Lillian Reynolds Karen Rose Rebecca Siddle Stephanie Slonecki Mary Staub Karen Stock Lisa Stratton Nina Toomey JoAnne Turnbull Wendy Urbanic Carol Wallace Constance Williams Jill Wolfe Janet Zambanini

YOU MATTER

I wrote this little essay on my Facebook page back on March 18, 2020. I want to share it with you:

I think in allegories. All. The. Time. This is like . . . That is like . . . This feels like . . . Maybe it is because I have always loved Jesus' parables. And I've been trying to come up with my allegory for this crazy time. Because that helps me. And I think I've got it.

Do you remember playing Red Rover as a kid? I don't think kids play it anymore because it is kind of like endorsed physical bullying, and that's not good. But I remember playing it in gym class and hating it. HATING IT. Because often I was a target for the one "coming over" because I wasn't strong, and my section of the human chain was easiest to break through.

Lately, life—my work life at Redstone—has begun to feel like a big giant scary game of Red Rover. We still go to work every day. And the most amazing people I know are lining up, shoulder to shoulder, determined, using every ounce of strength in us to form a chain that cannot be broken. A chain of protection. A chain of safety, around the seniors we care for. And that big giant bully kid trying to crash through our line . . . you know him. You've heard of him. His name is COVID-19.

We are doing EVERYTHING in our power to keep the chain strong and unbroken. To somehow, against the odds, win this "game." And those of you who are self-isolating, canceling events, staying home . . . you're in the game with us, and I thank you so much. Because the line gets stronger when everyone is in.

Like I said, I hated playing Red Rover as a child. I was terrified every moment of the game. Pretty much like how we feel right now. But our line is built. Our team is in place. We stand shoulder to shoulder. We have a good plan. And we wait, We really are all in this together. Protecting the most fragile. Protecting our loved ones and the strangers. May God give us strength as we each hold tight to one another as the bully kid runs our way.

I can't believe it has been a year and a half since I wrote that. The line was very hard to hold, as you well know. Considering all that we have seen, Redstone was very fortunate, with fairly small numbers of cases. For the most part, the incredible efforts of our team members, residents, and families held that line. But there were occasional breaches—and every life lost to this disease, and every resident or employee who struggled under COVID's grip, matter to us. We acknowledge the pain



and the sorrow and the loneliness that have been experienced by so many over the past year.

I've never in my entire career of ministry, fundraising, and non-profit leadership been prouder to be a part of an organization. I have witnessed tremendous personal sacrifice, leadership, and love at work as this team ferociously protects the residents. I've also witnessed external prejudice against seniorcare organizations, particularly nursing homes, as they have been vilified for being the "epicenter" of the coronavirus in some communities, as if this virus was taken on by choice. As if this role was taken on by choice. This pandemic has illuminated the lack of support given to seniors across the country.

In the face of ALL OF THIS, this annual report stands as a testimony to an amazing organization, and an even more amazing group of supporters who believe in and support our mission. You have given of your time, talent, and treasure in so many ways. And Redstone is the organization that it is because of each of you.

Almost simultaneous with this pandemic, we rolled out a new "slogan"—Redstone: Where Every Person Matters. This pandemic has proven that this is way more than a slogan. Every resident, every employee, every family member, every Board member, every donor, every person who prays for us, every person who believes in this organization . . . matters. Every person matters. You matter.

It is a privilege to share this mission with you. Thank you for your generous support.

Lisa M. Dormire

Vice President for Mission Support

CONTINUUM of CARE

GREENSBURG

	Units
Senior Apartments	76
Personal Care	33
Personal Care Plus	16
Nursing	77
Total	201



6 Garden Center Drive Greensburg, PA 15601 Phone 724-832-8400 Fax 724-836-3710

MURRYSVILLE

	Units
Senior Apartments	90
Personal Care	24
Terrace (Memory Impairment)	20
Total	134



4951 Cline Hollow Road Murrysville, PA 15668 Phone 724-733-9494 Fax 724-733-9495

NORTH HUNTINGDON

	Units
Senior Apartments	83
Personal Care	30
Terrace (Memory Impairment)	20
VIIIa Homes	32
Total	165



12921 Redstone Drive North Hungtingdon, PA 15642 Phone 724-864-5811 Fax 724-864-3618

COLONIAL ESTATES

North Huntingdon Villa Homes 32 Greensburg Redmont 17



North Huntingdon Campus 772 Frontier Drive North Huntingdon, PA 15642 Phone 724-864-1429 Fax 724-864-3618 Redmont Village 700 Redmont Place Greensburg, PA 15601 Phone 724-832-8401 Fax 724-836-3710

SUMMARY

Total

Senior Apartment	259
Personal Care	77
Personal Care Plus	16
Terrace (Memory Impairment)	40
Nursing	77
Villa Homes	49



Units

497

Leading Age PA



Leading Age

www.redstonehighlands.org







Redstone Presbyterian SeniorCare serves all people regardless of race, color, creed, religion, sex, national origin, age, familial status, handicap, or disability.



Where Every P



erson Matters







REDSTONE OVERVIEW

On an annual basis, Redstone
Presbyterian Senior Care serves
more than 2,000 seniors. (During
2020 this number was reduced
because we were not able to
welcome seniors from the external
community to participate in
our programs.) 500 people are
employed at Redstone. Over
1,000 people make gifts of support
annually. Prior to the pandemic,
over 200 volunteers gave of their
time.